

Change Management Certification Program

Prosci
PEOPLE. CHANGE. RESULTS.™

Prosci's Change Management Certification Program is an interactive, three-day learning experience where participants from your organization gain the knowledge, skills and tools to drive successful change initiatives. During the program, they apply Prosci's holistic change management methodology to a current project. By the end of the program, participants have a change management plan designed to effectively manage change and enhance project results. This program is available in both in-person and virtual instructor-led formats.

Who Is This Course For?

Prosci's Change Management Certification Program is ideal for those responsible for driving change. Participants are predominantly in the following roles:

- Change leaders
- Project managers
- IT professionals
- Project team members
- Change management practitioners
- Continuous improvement specialists
- Human resource business partners
- Organization development professionals

Learning Objectives

By completing the Change Management Certification Program, participants:

Understand the fundamentals of change and change management

- Understand how effective change management improves organizational results
- Articulate the value of change management to peers and leaders with a presentation on the business case for change management

Have a change management plan

- Learn to apply the Prosci 3-Phase Process change management methodology to a real project
- Learn how to apply the Prosci ADKAR® Model to facilitate individual change

Achieve certification in the Prosci change management methodology

- Gain access to Prosci change management tools
- Earn HRCI, PMI and CCMP credits

Agenda

Day 1:

- Welcome and connection
- Why change management
- The Prosci Methodology foundations
- Defining your change management strategy

Day 2:

- Identifying roles and building team structure
- Assessing resistance and tactics for mitigation
- Developing individual change management plans
- Delivering project plan presentations (or on Day 3)

Day 3:

- Reinforcing and sustaining change
- Delivering project plan presentations (or on Day 2)
- Graduation
- Evaluation and next steps

Note: Reviews and assessments will occur periodically throughout the program to confirm your understanding of the material covered.

Course Materials

As a course participant, you gain access to industry-leading content and online tools:

- Program workbook and assessments
- Extensive best-practices insights
- Robust online practitioner tools
- Supplemental printed Prosci Methodology content



An Engaging Virtual Learning Experience

Creating unforgettable experiences for our clients is one of Prosci's core values. And Prosci has designed the online version of the certification program with the customer experience top of mind.

To ensure a remarkable learning experience, the online program option features:

- Master Instructors trained in the latest virtual learning techniques
- A user-friendly, feature-rich online classroom technology
- Multiple interactive capabilities, such as “raising your hand,” asking questions via a chat function, receiving real-time responses to your questions, and participating in contests
- Face-to-face interaction with the instructor and with other attendees who engage using their webcams
- Breakout sessions throughout, to collaborate in smaller groups
- Networking opportunities such as sharing insights with your peers via live polling
- Regular breaks and energizer activities
- Small class size, to optimize the interactive learning experience

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I encourage you to give Prosci virtual training a try. It's clear that Prosci has been very thoughtful in developing this program, and in how to keep the class engaged and make sure we're truly learning the material.

Elijah Marquez,
Business Management Professional,
Modern Delivery at Freddie Mac

The Renowned Prosci Methodology

Prosci has been a leader in the change management field for over 20 years and to date, we've certified more than 75,000 practitioners worldwide. The Prosci Methodology taught in Prosci's Change Management Certification Program is based on more than two decades of industry research. During the program, we provide multiple knowledge checks along the way to ensure you can apply this best-practices approach to drive change success moving forward.

Please contact Prosci at solutions@prosci.com to learn more about this program and how to leverage Prosci's tools and methodology to advance your change management practice and build change capability in your organization.